



ADR-Link CAS Feedback Form

Thank you for taking the time to complete this survey. The information you provide is confidential and will be combined with all the surveys we are collecting and used to improve our services.

Your role at CAS:

Name of ADR Practitioner:

Family Name:

ADR-Link File # (if available):

Type of ADR meeting:

Child Protection Mediation

ODR/Indigenous Approaches

Family Group Conference

4th Option/Other

Did any of the ADR participants identify as Indigenous, First Nation, Métis or Inuit?

No

Some

All

Which Children's Aid Society (CAS) are you from?

Bruce-Grey

London-Middlesex

Chatham-Kent

Oxford

Elgin-St. Thomas

Sarnia-Lambton

Huron-Perth

Windsor-Essex

What happened to the court application as a result of the ADR process?

There was no court application planned at the time of ADR referral

The planned application was not launched because of the outcome of ADR

The application was revised or written to reflect the negotiated plan

The application was withdrawn by the CAS

The application proceeded as originally drafted

Other:

Please complete and submit electronically to adr-link@lfcc.on.ca or print and fax to the ADR-Link confidential fax: 519-679-4234. Complete this form even for referrals not resulting in a conference.

1. Please indicate your level of agreement or disagreement with the following statements

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The ADR provider was neutral and not biased toward either the Society or the family					
I am satisfied with how this ADR intervention turned out					
Everyone who needed to be there was present/participated in some way					
The ADR provider evened out the power imbalance between the family and the Society					
The ADR provider had a good understanding of the child protection system					
The family made decisions (only answer for FGC/ODR/Indigenous Approaches)					
The conference helped family members to get along (only answer for FGC/ODR/Indigenous Approaches)					
The conference helped the family and professionals to get along (only answer for FGC/ODR/Indigenous Approaches)					
I was satisfied with the referral process to ADR-Link					
I will refer another case for ADR or suggest it to a co-worker					

PART 2 - TELL US ABOUT YOUR EXPERIENCE IN THE MEETING IN YOUR OWN WORDS

What was the best thing about the mediation/family group conference/ODR/4th option? What was good?

What would have made the mediation/family group conference/ODR/4th option better?